

## SmartTouch Mobile app privacy policy

Version number: 1.1

### I. Use of our mobile app

#### 1. Information about the collection of personal data

We, Schüco International KG, are providing you with a mobile app that you can download to your mobile device. Below you will find information about the collection of personal data when using our mobile app and the **DCS Smart Touch**. Personal data is any data relating to you as an individual, for example, your name, address, e-mail addresses and user behaviour.

#### 2. Controller for data collection and processing

2.1. The Building Automation department of Schüco International KG collects and processes your data as the controller.

If you have any questions, comments and/or criticism about the app, please contact

Schüco International KG  
Smart Building business unit  
Karolinenstraße 1-15  
33609 Bielefeld, Germany

The contact details of the data protection officer are as follows:

Schüco International KG  
Data protection  
Karolinenstraße 1-15  
33609 Bielefeld, Germany  
[datenschutzbeauftragte@schueco.com](mailto:datenschutzbeauftragte@schueco.com)

If you have any questions or comments about data protection, please send an e-mail to: [datenschutz@schueco.com](mailto:datenschutz@schueco.com) or follow the link under Contact in your App Store.

2.2. If you contact us by means of e-mail or a contact form, we will store your e-mail address and, if you have provided them, your name and telephone number, in order to respond to your questions. We will delete the data stored for this purpose once it is no longer necessary to store it or, in the event that we are legally required to retain the data, restrict the processing.

2.3. If we use service providers for individual elements of our service offering or wish to use your data for commercial purposes, we will inform you of the relevant processes in detail below. We will also indicate the set criteria for the storage period.

### **3. Your rights**

3.1. You have the following rights with regard to your personal data:

- ⇒ Right of access
- ⇒ Right of rectification or to erasure
- ⇒ Right to object to processing
- ⇒ Right to data portability

3.2. You also have the right to make a complaint to the relevant local data protection supervisory authority about our processing of your personal data within our company.

3.3. If you wish to exercise your rights, simply write a letter to the following address:

Schüco International KG  
Smart Building business unit  
Karolinenstraße 1-15  
33609 Bielefeld, Germany

### **4. Collection and processing of personal data when using our mobile app**

4.1. When you download our mobile app, the information required to authorise the download, i.e. your account username, e-mail address and customer number, the time of download, payment information and the individual device ID, will be transferred to the App Store. We have no control over this data collection and are not responsible for it. We will only process the data if it is necessary for downloading the mobile app to your mobile device.

4.2. When you use the mobile app, we will collect the personal data described below, in order to ensure the functions are easy to use. If you wish to use our mobile app, we will collect the following data that we require for certain purposes. This may be on the grounds of technical necessity, contractual requirements or express user wishes.

We process and use personal data exclusively to fulfil contracts or initiate contracts, for a legitimate interest, to fulfil legal obligations or with your consent (the legal bases are Article 6(1)(a), (b), (c) and (f) GDPR):

- ⇒ IP address
- ⇒ Date and time of the request
- ⇒ Access status/HTTP status code
- ⇒ Transferred amount of data

#### **4.3. Google Firebase**

This app uses Google Firebase (Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA, "Google"). This service also processes personal data, among other things. This data is usually "Instance IDs", which include a time stamp. These IDs are assigned to a certain user and allow certain events or processes to be linked. This data provides no indication to us as to who the specific user is. We do not personalise this data. We process

this compiled data to analyse and optimise user behaviour, for example by analysing crash reports.

If you activate the push notification function we offer, we will use Firebase Cloud Messaging. This enables push notifications or in-app messages (messages that are shown within the app) to be transferred. The end device is assigned a pseudonymised push reference which serves as a target for the push notifications or in-app messages. This function can be deactivated and reactivated at any time in the device settings.

You can view the privacy policy here:

<https://firebase.google.com/support/privacy?hl=de>

The legal basis for the use of Google Firebase and Firebase Cloud Messaging is your consent in accordance with Article 6(1)(a) GDPR.

## **5. Deletion**

You will manage and/or delete your data or data backups required to use the app. We will not access your personal data.

## **6. Transfer of data**

Your personal data will not be transferred, sold or otherwise disclosed to third parties unless this is required for the purposes of executing the contract, or you have provided your express consent.

## **7. Push notifications**

If you have activated the push notification function in your profile, we will display corresponding information on your device without you having to open our app.

## **II. Use of your photos**

When you use our mobile app for the first time, a pop-up will appear from us asking for your permission to use your photos. If you do not grant this permission, we will not use this data. In this case, you may not be able to use all the functions of the app. You can grant or revoke this permission later in the app settings or the operating system under Settings.

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